

From:
Sent: Wednesday, March 1, 2023 11:52 AM
To: Heron, Andrew
Subject: Fwd: Noise complaint statement

From the current tenants.

XXX will voice this tomorrow.

Begin forwarded message:

From: >
Date: 1 March 2023 at 11:43:05 GMT
To:
Subject: Noise complaint statement

Hi XXXXX and XXXXX,

Please find mine and XXXXX statement below.

As current residents of [REDACTED] we can confirm the music coming from the bar La Estacion is unbearable. Not only ridiculously loud but continues to the early unsociable hours of the morning Friday, Saturday AND Sunday night. We have noted hearing the music until 5am every weekend and on Sundays sometimes until 2/3am. We have made continuous complaints to the council and have had the noise complaint police visit our residents to confirm the sound is excessive. We have restrained ourselves from calling the police on multiple occasions as we cannot wait for their visits at 4/5am as we have to at least try to get some sleep using ear plugs/defenders before going to work the following morning. Our only escape is to physically not sleep in our flat or bang our heads against the pounding wall until we fall unconscious. Considering we are X floors up from the bar and still feel like we are stood in the middle of the dance floor due to the volume of music, the sound is a disrespect to the surrounding residents of Camberwell Road.

Signed,

XXXXX & XXXXX